

Joist Inc PRIVACY POLICY

Our Responsibilities.

Joist Inc. (the “**Company**”) is committed to protecting your personal information, which we collect and hold. This Privacy Policy outlines how we manage your personal information and safeguard your privacy, in connection with the products and services we provide.

What is personal information?

Personal information is information about an identifiable individual, but does not include the name, title or business address or telephone number of an employee of an organization. Essentially, personal information includes any information that identifies you or by which your identity could be deduced.

Why we collect, use or disclose your personal information?

We collect, use and disclose your personal information to provide the best possible level of customer service. It enables us to deliver product announcements and software updates as well as provide a personalized user experience. It also improves the features and quality of our products.

Your personal information may be collected, used or disclosed for any of these purposes set out above. We will not otherwise use or disclose your personal information without you providing additional consent, except in connection with the sale of our business or unless we are otherwise required or permitted by law.

Obtaining your consent.

Your knowledge and consent are required before we may collect, use or disclose your personal information, except in special circumstances, such as during an emergency, or in situations otherwise permitted by law.

We accept the following as consent for our existing use and future collection, use and disclosure of your personal information for the purposes identified herein:

- Your consent will be assumed when you voluntarily provide your personal information to the Company, whether through the Company website or through the Joist application.

How long do we keep your personal information?

Your personal information is retained by the Company only as long as we need it to effectively provide our products and services to you and for a reasonable length of time thereafter in case we need to meet any legal or government requirements, or as otherwise allowed by you.

How we protect your personal information?

The Company maintains security measures to safeguard your personal information from loss, unauthorized access, disclosure or misuse. The following are some of the steps the Company has taken to protect your personal information:

- Your information is securely protected on a remote online server with access limited to persons with a secure login number and password.

When we no longer require your personal information we will delete it from our servers.

Transfers to third parties.

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information, except as disclosed in this Privacy Policy

In the event that we transfer your personal information to a third party for processing we will require the person or organization dealing with your personal information on our behalf to protect your personal information in a manner consistent with this Privacy Policy or as otherwise required by law.

Withdrawing your consent.

You may withdraw your consent to the use or disclosure of your personal information subject to legal or contractual restrictions. You can do so by cancelling your Joist account at any time.

Keeping your information accurate.

If any information needs to be updated or amended to reflect a change in your personal information, please let us know and we will make every effort to update our records. The Company will amend personal information that is inaccurate or incomplete and, where appropriate, shall endeavour to advise other parties having access to the personal information in question.

Contacting us.

Joist welcomes your feedback regarding this Privacy Policy. If you have questions, comments, or concerns please contact us:

Joist Inc.

Toronto Address: 2nd floor, 393 King St West
Toronto, Ontario
M5V 3G8

San Jose Address: Suite 120, 255 N Market St
San Jose, California
95110

Telephone No.: 1 (800) 976-9261
E-mail address: privacy@joistapp.com

Changes to the Company's Privacy Policy.

The Company often reviews its policies and procedures and reserves the right to make changes to this Privacy Policy from time to time.